

The procurement regulation

General announcement of competition

EEA announcement

Part I: Principal

I.1) Name and addresses

HOSPITAL PURCHASING HF

916879067

PO Box 40

VADSON

9811

NO

Contact person: Post office Hospital purchasing

Phone: +47 78950700

E-mail: post@sykehusinnkjop.no (mailto:post@sykehusinnkjop.no)

NUTS-kode: NO - NORGE

Location: all of Norway

Internet address(es):

Client website: <https://permalink.mercell.com/184549978.aspx>

(<https://permalink.mercell.com/184549978.aspx>)

Website Buyer profile: <http://www.sykehusinnkjop.no/>

(<http://www.sykehusinnkjop.no/>)

I.3) Communication

The competition basis is available electronically with free, direct and unlimited access at:

<https://permalink.mercell.com/184549978.aspx>

(<https://permalink.mercell.com/184549978.aspx>)

Additional information can be found at
above address:

Offer or request to participate is sent
electronically via: <https://permalink.mercell.com/184549978.aspx>
(<https://permalink.mercell.com/184549978.aspx>)

I.4) Type of client

Public law body

I.5) Main activity

Health

Part II: The Contract

II.1) Scope of the acquisition

II.1.1) Title

System for receiving and terminating employees (onboarding) HMN
Reference number: 2021/1702

II.1.2) Main CPV code

48000000 - Software and information systems

II.1.3) Type of contract

Goods

II.1.4) Short description

Helse Midt Norge with its HFs needs a comprehensive and consistent system for the reception and termination of its employees with the aim of increasing satisfaction and contributing to attraction/recruitment, and looking after the employees in the start-up and termination phase. Helse Midt Norge employs approximately 3,500 employees annually and has a workforce of approximately 22,000.

II.1.6) Information on partial contracts

This procurement is divided into subcontracts: no

II.2) Description

II.2.2) Additional CPV code(s)

48200000 - Network, internet and intranet software
72000000 - Computer services: consultancy, software development, internet and system support

II.2.3) Place of execution

NUTS-kode: NO - NORGE
Location: all of Norway

II.2.4) Description of the acquisition

Helse Midt Norge with its HFs needs a comprehensive and consistent system for the reception and termination of its employees with the aim of increasing satisfaction and contributing to attraction/recruitment, and looking after the employees in the start-up and termination phase. Helse Midt Norge employs approximately 3,500 employees annually and has a workforce of approximately 22,000.

Why:

- Let new employees get to know the workplace, values, visions, complete courses, get practical information and more, before they start and through a defined period after joining.
- Ensure consistent and equal information to all new employees from the signed employment contract until after the trial period has expired.

- Put new employees in a better position to get into production more quickly
- One system also for follow-up of employees who move from one department to another. So-called internal recruitment.
- A system that will ensure follow-up of new managers and their training.
- Be able to handle the termination of employees.
- The system must have functionality for feedback and reporting

Objectives:

- A common concept for the reception of new employees should make the manager's job easier and give all new employees a common and consistent introduction controlled by the health authorities - regardless of the type of personnel
- The system should contribute to increasing satisfaction , contribute to higher performance more quickly and create long-term and good employment conditions
- Make arrangements for courses/training to be carried out before start-up
- A platform for reputation building

Hemit HF will be a party to the agreement, but the agreement will be used by five healthcare organizations in the region. These are:

- Helse Møre og Romsdal HF
- Helse Nord Trøndelag HF
- Hemit HF
- Hospital pharmacies in Midt-Norge HF
- Helse Midt-Norge RHF

Together these make up a workforce of approx. 11,000 employees

One healthcare undertaking in Helse Midt-Norway wants to have possibility to redeem an option on the agreement at a later date. This applies to St. Olav's hospital with a workforce of approximately 11,000 employees. Helseplattformen AS also has an option on the agreement, with a workforce of approx. 400 employees.

II.2.5) Award criteria

Price is not the only award criterion, and all criteria are stated only in the tender documents

II.2.7)

Duration of the contract, framework agreement or dynamic purchasing arrangement

Duration in months: 36

This contract is renewable: yes

Description of renewals:

The agreement is valid for 3 (three) years from the date of delivery. The agreement is then automatically renewed for 1 (one) year at a time unless it is terminated by the Customer with 3 (three) months' notice before the renewal date. The supplier can terminate the agreement with 12 (twelve) months' notice before the renewal date.

II.2.10) Information on alternative offers

Alternative offers will be allowed: no

II.2.11) Information about options

Options: yes

Description of options:

One healthcare company in Helse Midt-Norge wants to be able to redeem an option on the agreement at a later date. This applies to St. Olav's hospital with a workforce of approximately 11,000 employees.

Helseplattformen AS also has an option on the agreement, with a workforce of approx. 400 employees.

II.2.13) Information about EU funds

This procurement is linked to a project and/or program financed with EU funds: no

Part III: Legal, economic, financial and technical information

III.1) Qualification requirements

III.1.1)

Suitability to carry out the professional activities, including requirements for registration in a company register, professional register or a trade register

Overview and brief description of conditions: The offeror must be registered in a business register or a trade register in the state where the offeror is established.

III.1.2) Economic and financial capacity

Overview and brief description of qualification requirements:

The tenderer must have the economic and financial capacity to fulfill the contract

Minimum requirements:

Sufficient economic and financial capacity means that the provider must have a credit rating equal to A or better, measured on the AAA Solidity scale or an equivalent score from other well-reputed rating companies. The client will itself take out a rating report on www.soliditet.no, provided by Bisnode Credit AS, to verify that the Bidder has sufficient economic and financial capacity. Bidders who cannot meet the requirement can alternatively prove their economic and financial capacity by any other relevant document, including, for example, a parent company guarantee, bank guarantee, etc. In the assessment, the client will, among other things, emphasize whether the Offeror has profitable operations, positive cash flow in the last year, and positive equity. Start-up companies with credit rating AN, certain foreign companies or companies without reporting obligations to the Brønnøysund registers will not always be able to obtain a credit rating as documentation that the qualification requirement has been met. In such cases, this can still be compensated for by submitting alternative documentation together with the offer, annual accounts with auditor's report.

III.1.3) Technical and professional qualifications

Overview and brief description of qualification requirements:

During the reference period, the Provider must have performed important services of the requested type

Minimum requirements:

An overview of the three most important deliveries that the supplier has carried out during the last three years, together with information on the value of the contracts, the time of delivery or execution and the name of the recipient. Documentation for relevant deliveries or services that the supplier has carried out more than three years ago will also be taken into account.

III.2) Contract terms

- III.2.2) Terms related to execution of the contract
SSA-L

Part IV: Procedure

- IV.1) Description
- IV.1.1) Type of procedure
Open tender
- IV.1.8)
Information on the WTO Agreement on Government Procurement (GPA)
The acquisition is covered by WTO/GPA: yes
- IV.2) Administrative information
- IV.2.2) Deadline for receiving offers or requests for participation
Given: 09.28.2022
Local time: 12:00
- IV.2.4)
Language in which offers or requests for participation can be submitted
Danish , Norwegian , Northern Sami
- IV.2.6)
Validity period – minimum period of time the offers are binding
Duration in months : 6 (from date fixed for receipt of offer)
- IV.2.7) Tender opening
Given: 09.28.2022
Local time: 12:00

Part VI: Supplementary information

- VI.1) Information about repetition
This is a recurring purchase: no
- VI.4) Complaint processing
- VI.4.1) Body responsible for formal complaint processing
Eastern Finnmark district court
Vadsø
NO
- VI.5) Date of transmission of this notice to TED
23.08.2022